

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: June 21, 2022 | Name of Inspector: Shyla Sittampalam, RN |
| Inspection Type: Mandatory Reporting Inspection | |
| Licensee: Livita OPCO Parkway Inc. / 4476 Chesswood Drive, Toronto, ON M3J 2B9 (the "Licensee") | |
| Retirement Home: Livita Parkway Retirement Residence / 1645 Pickering Parkway, Pickering, ON L1V 7E9 (the "home") | |
| Licence Number: T0585 | |

| Purpose of Inspection |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>17. (1) Every licensee of a retirement home shall ensure that the common areas of the home, including the floors and any furnishings, equipment and linens in those areas, are clean and sanitary.</p> <p>17. (3) The licensee shall document the routines and methods used to comply with subsections (1) and (2).</p> |
| <p>Inspection Finding</p> <p>A report was made to RHRA regarding pests, cleanliness, and disrepair in various areas of the home. As part of the inspection in response to the allegations, the inspector toured and made observations of the home, interviewed staff and residents and reviewed documentation. The inspector found multiple common areas of the home to be unclean and the Licensee was unable to produce documentation of their cleaning routines and methods for the common areas and the bathrooms in the common areas of the home.</p> |
| <p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p> |
| <p>2. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> |

19. (1) Every licensee of a retirement home shall ensure that a maintenance program is in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

19. (2) The maintenance program shall include policies and procedures for routine, preventative and remedial maintenance of the following in the retirement home:

1. Plumbing fixtures, toilets and sinks located in common areas of the home.
2. Heating systems and hot water boilers.
3. If provided by the licensee, ventilation systems, air conditioning systems, hot water holding tanks and computerized systems monitoring the home's water temperature.
4. If provided by the licensee, equipment, devices, assistive aids, positioning aids and shower grab bars.

Inspection Finding

A report was made to RHRA regarding pests, cleanliness, and disrepair in various areas of the home. As part of the inspection in response to the allegations, the inspector toured and made observations of the home, interviewed staff and residents and reviewed documentation. The inspector found multiple areas of the home to be in disrepair and the home was unable to produce evidence of a maintenance program including policies and procedures in the listed areas.

Outcome

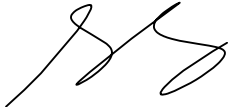
The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector  | Date July 5, 2022 |
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